

GOOGLE ADS

An effective website helps you share information, establish a business presence, enable sales, leads or bookings, and build brand awareness. It facilitates communication, showcases portfolios, generates contacts for you to follow up, creates online communities, offers education and training, and provides entertainment.

A website drives conversions by turning visitors into customers through optimised user experiences and clear calls to action, and by growing email databases through lead magnets and effective subscription prompts.

A website that performs well, should attract a good level of (relevant) search traffic.

MYAGENCY

CHECKLIST	
Do you have a Google MyBusiness Listing?	
Do you have a strategy for encouraging client / customer reviews on your GMB profile?	
When you Google your business from a private browser - where does your website appear and what do you see? If the meta description is not compelling enough to encourage clicks, you may need to improve this!	
Review keywords people are searching to in relation to your business.	
Optimise Your Homepage	
Optimise Your Meta Data (Meta Titles, Descriptions, & H1 Headings)	
Alt Text - rename images	
Take a birds eye view of your product (or service) descriptions.	
Install Google Analytics on your website.	



GOOGLE MY BUSINESS LISTING

A Google My Business (GMB) listing is beneficial for your business because it enhances your online presence and makes it easier for potential customers to find and contact you.

It improves local SEO, increasing the chances of your business appearing in local search results and Google Maps.

GMB provides essential information such as your business hours, location, contact details, and customer reviews, which helps build credibility and trust. It allows you to engage with customers through posts, updates, and responses to reviews, fostering better customer relationships and driving more traffic to your website or physical location.

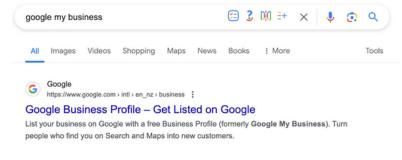
SETTING UP GMB

Step-by-Step Instructions for Creating a Google My Business Listing

1. Sign in to Google My Business:

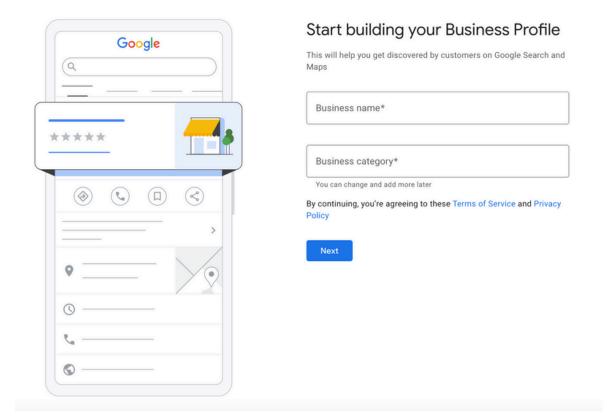
- Go to Google My Business.
- Click on "Manage now."

 Sign in with your Google account. If you don't have one, create a new Google account.



2. Enter Your Business Name:

- Enter your business name in the search box.
- If your business name appears in the drop-down menu, select it. If not, click on "Add your business to Google."



3. Choose Your Business Category:

 Select the category that best represents your business. This helps Google understand what your business is about and which searches your listing should appear in.

4. Add Your Location:

- If you have a physical location where customers can visit, click "Yes" and enter your address.
- If you don't have a physical location but offer services or deliveries, click "No" and specify the areas you serve.

5. Add Contact Information:

• Enter your business phone number and website URL. This information makes it easier for customers to contact you directly.



6. Verify Your Business:

- Choose a verification method. Most businesses opt for postcard verification, where Google sends a postcard with a verification code to your business address. Other methods include phone or email verification, if available.
- Once you receive the postcard, sign in to Google My Business and enter the verification code to confirm your business listing.

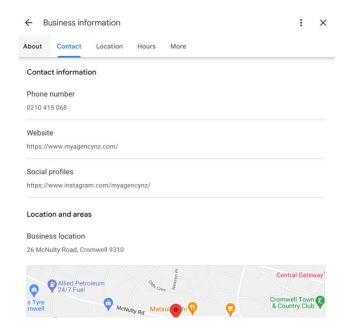
7. Complete Your Profile:

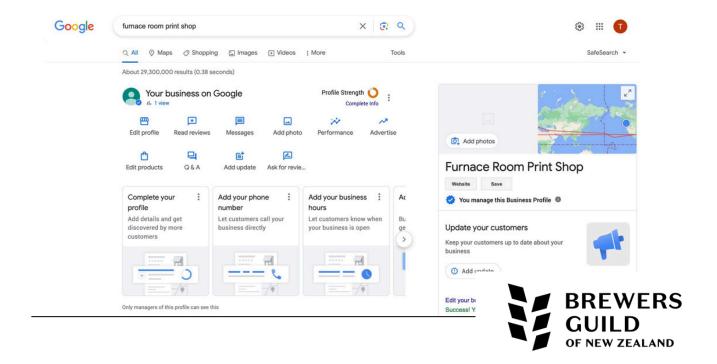
- After verification, complete your business profile by adding additional information such as business hours, photos, a description, and any other relevant details.
- Make sure your profile is as complete and accurate as possible to provide potential customers with all the information they need.

8. Optimise and Maintain Your Listing:

- Regularly update your listing with new photos, posts, and any changes to business hours or services.
- Respond to customer reviews and messages to engage with your audience and build a positive online reputation.







WHY USE KEYWORDS?

Keyword research is a powerful tool because it allows you to gauge demand for products and services. It can help you create search worthy page copy, write effective meta descriptions and ensure your page titles are in line with what people are seeking out.

It is also interesting to understand what people are searching in relation to your product or service. Quite often we are using technical terms which are not necessarily what people are searching for.

Examples of this are when solicitors use the legal descriptions of the type of agreements involved in the dissolution of marriage, but people are searching for 'how to get a divorce'. Keyword research helps you find the terms your consumers are using, and helps you identify what to include on your website.

Example 1: Health and Wellness Coaching

- Technical Term: Menopause Management Program
- Common Search Term: How to deal with menopause symptoms

Example 2: Mortgage Advisory Services

- Technical Term: Mortgage Refinancing Options
- Common Search Term: How to lower my mortgage payments

Example 3: Construction Services

- Technical Term: Home Renovation Consultation
- Common Search Term: How to rennovate my house

Example 4: Fashion Design

- Technical Term: Sustainable Fashion Collections
- Common Search Term: Where to buy eco-friendly clothes

Example 5: Event Catering

- Technical Term: Corporate Event Catering Services
- Common Search Term: Best catering for office parties

Example 6: Real Estate

- Technical Term: Residential Property Investment
- Common Search Term: How to buy a rental property

Example 7: Digital Marketing Agency

- Technical Term: Search Engine Optimisation (SEO)
- Common Search Term: How to rank higher on Google

Example 8: Legal Services

- Technical Term: Estate Planning and Trusts
- Common Search Term: How to write a will

Example 9: Home Cleaning Services

- Technical Term: Post-Construction Cleaning Services
- Common Search Term: How to clean up after renovation

Example 10: Home Appliances

- Technical Term: Energy-Efficient Heat Pump Hot Water Cylinder
- Common Search Term: Best energy-saving water heaters



FINDING KEYWORDS

BY FOLLOWING THESE STEPS, YOU CAN USE GOOGLE KEYWORD PLANNER TO IDENTIFY THE SEARCH TERMS PEOPLE ARE LOOKING FOR IN RELATION TO YOUR BUSINESS, HELPING YOU OPTIMISE YOUR CONTENT AND IMPROVE YOUR ONLINE VISIBILITY.

Step-by-Step Instructions for Using Google Keyword Planner



1. Access Google Keyword Planner:

Sign in to Google Ads:

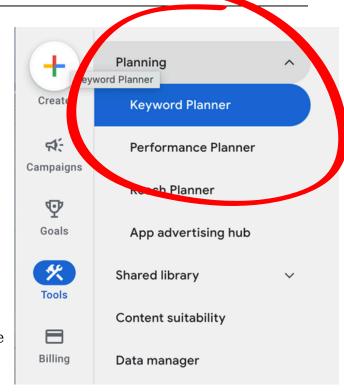
 Go to <u>Google Ads</u> and sign in with your Google account. If you don't have a Google Ads account, you'll need to create one. Tools > Planning > Keyword Planner

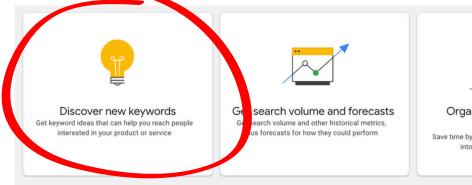


2. Choose Your Tool:

Select "Discover new keywords":

 In the Keyword Planner, choose the Discover new keywords option







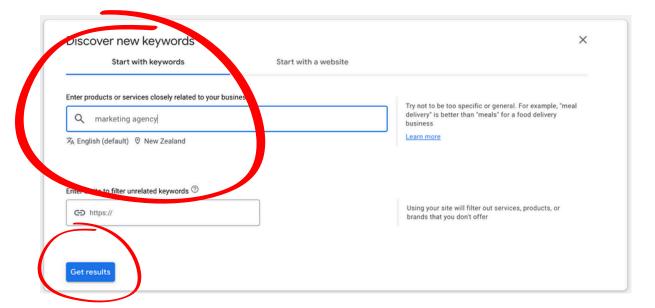
Finding Keywords



3. Enter Your Business Information:

Enter Your Keywords or Website URL:

- In the "Enter products or services closely related to your business" field, type in keywords that are relevant to your business, or enter your website URL to find keywords related to your site's content.
- Click on the Get Results button.





4. Analyse Keyword Suggestions:

Review Keyword Ideas:

- Google will generate a list of keyword ideas based on the information you provided. These keywords are search terms that people are looking for related to your business.
- Review the list of keywords along with their average monthly searches, competition level, and suggested bid ranges (if you're planning to run ads).
- For improving organic search, use terms that are specific to your business which show a good level of search traffic.

Keyword (by relevance)	Avg. monthly searches	Three month change	YoY change	Competition
digital marketing agency	720 ~~~	0%	-18%	Low
social media marketing agency	140 -	+27%	0%	Low
seo marketing	170	+24%	+24%	Low
influencer marketing agency	20	0%	-33%	Medium
digital marketing company	140	+50%	+50%	Low

Finding Keywords





5. Refine Your Keywords:

Filter and Sort Keywords:

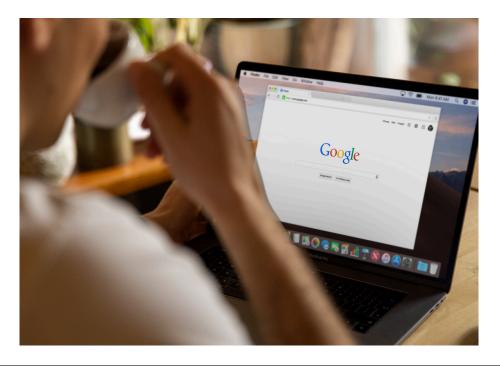
- Use the filtering options to narrow down the list of keywords. You can filter by location, language, and search networks.
- Sort the keywords by average monthly searches or other metrics to find the most relevant and valuable keywords for your business.



6. Save Your Keywords:

- Select the keywords that are most relevant to your business by clicking the checkbox next to each keyword.
- Click 'Copy' and paste your selected words into a spreadsheet for future record. This document will become handy when crafting meta descriptions and page copy.

Finding Keywords



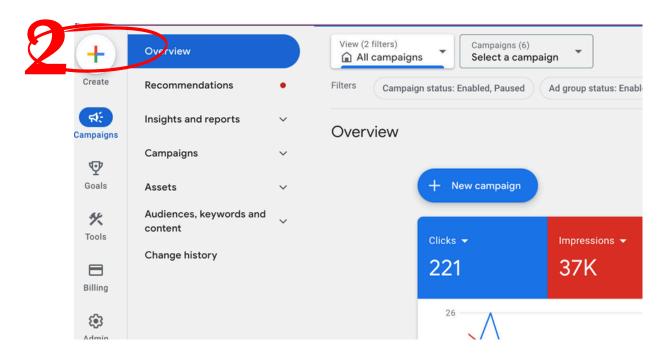


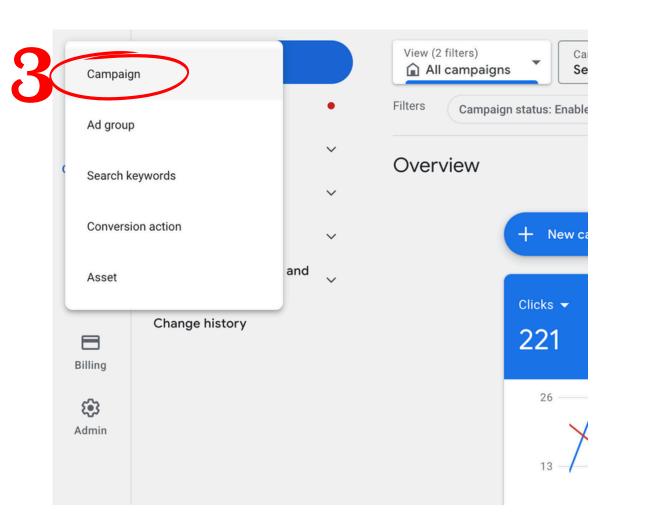
7. Implement Keywords:

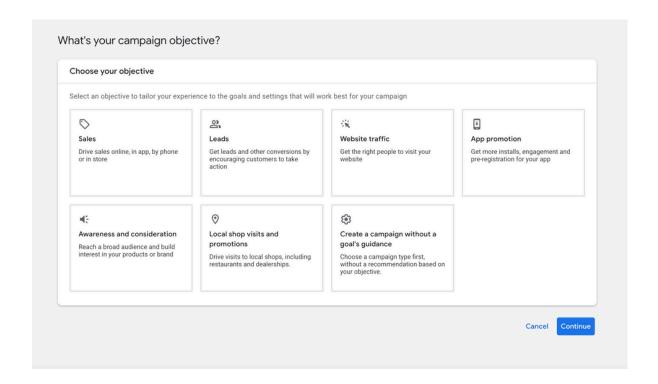
- 1. Use Keywords in Your Content:
 - Integrate the selected keywords into your website content, blog posts, meta descriptions, and other marketing materials to improve your SEO and attract more visitors.

Tips for Effective Keyword Research:

- Focus on Long-Tail Keywords: These are longer, more specific phrases that have lower competition and can attract highly targeted traffic.
- Consider User Intent: Think about what users are looking for when they search for these terms and how your business can meet their needs.
- Regularly Update Your Keywords: Search trends can change over time, so it's important to revisit and update your keyword list periodically.







CAMPAIGN OBJECTIVES

When setting up a Google Ads campaign, you'll encounter several campaign objectives, each designed to align with different business goals.

1. Website Traffic

Objective: Drive visitors to your website. Description: This objective is ideal for businesses that want to increase the number of people visiting their website. By selecting this option, you focus on generating clicks to your site, where users can learn more about your products, services, or other offerings. This is a great choice if you want to boost brand awareness or guide users further down the sales funnel.

2. Sales

Objective: Increase sales directly from your website. Description: The goal here is to maximise the number of purchases or conversions on your site. Google Ads will optimise your campaign to target users more likely to make a purchase, using conversion tracking to measure success.

3. Leads

Objective: Generate potential customer leads. Description: This objective is focused on capturing user information, such as email addresses, through form submissions, newsletter sign-ups, or other lead generation tactics. It's ideal for businesses looking to build a customer database or nurture potential clients.

4. Product and Brand Consideration

Objective: Encourage people to consider your products or brand. Description: This objective is useful for businesses looking to increase interest in their products or brand, especially among users who may not yet be familiar with them. Campaigns under this objective focus on engaging users with your offerings and encouraging them to explore more.

5. Brand Awareness and Reach

Objective: Increase brand visibility and reach a broad audience. Description: This objective is tailored to maximising the visibility of your brand among potential customers. It aims to reach as many people as possible, often with a focus on impression-based campaigns, making it suitable for raising general awareness.

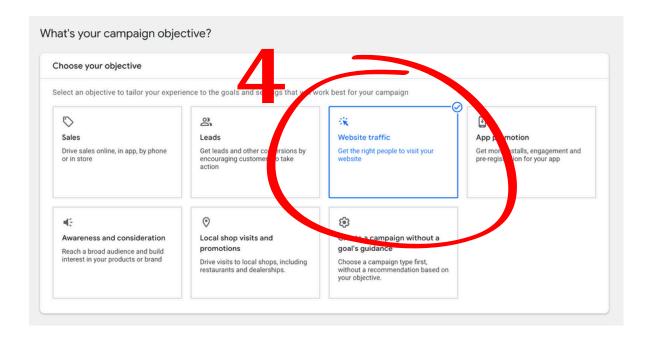
6. App Promotion

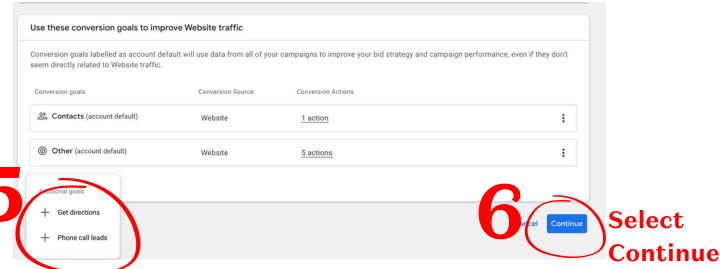
Objective: Drive app downloads and engagement. Description: This objective is designed to promote mobile apps, encouraging users to download and interact with your app. Google Ads will optimise placements across various channels to reach your target audience effectively.

7. Local Store Visits and Promotions

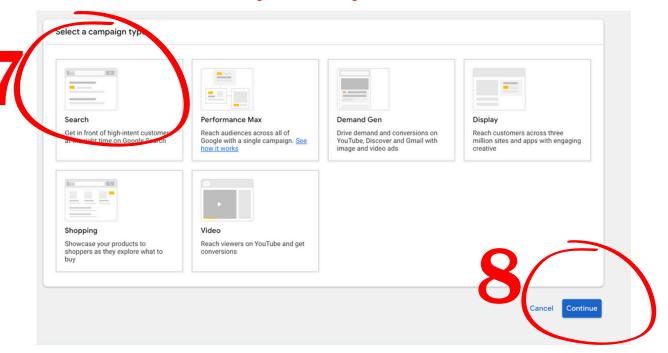
Objective: Drive foot traffic to physical locations. Description: This objective is aimed at businesses with physical storefronts, helping to attract local customers. It focuses on encouraging people to visit your store by highlighting special offers, promotions, or events.

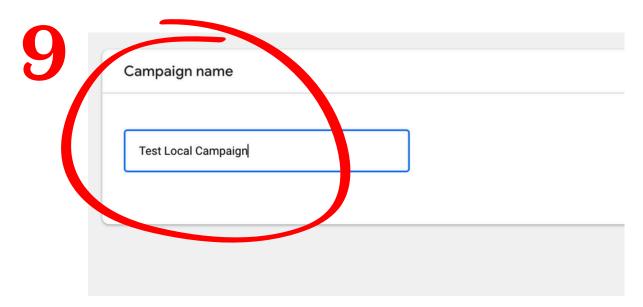
Each objective tailors the campaign setup, ad formats, bidding strategies, and optimisations to meet the specific goal you select, ensuring that your ads work towards achieving your desired business outcomes.





Add an optional phone number





TYPES OF CAMPAIGNS

1. Search Campaigns

Summary: Search campaigns deliver text ads on Google's search results pages when users search for specific keywords. This campaign type is highly effective for capturing intent-based traffic, making it ideal for driving sales, leads, or website visits from people actively searching for products or services like yours.

2. Performance Max Campaigns

Summary: Performance Max campaigns utilise all of Google's advertising channels, including Search, Display, YouTube, and more, to drive the highest possible conversion value based on your goals. This campaign type is powered by AI and machine learning, optimising your ads to deliver the best results across all platforms, making it perfect for businesses looking for a unified, goal-oriented approach.

3. Demand Gen Campaigns

Summary: Demand Gen campaigns are designed to engage users across Google's most visual and engaging properties, such as YouTube, Gmail, and Discover. These campaigns are ideal for businesses looking to generate interest and create demand for their products or services through visually compelling ads that reach users in their discovery phase.

4. Display Campaigns

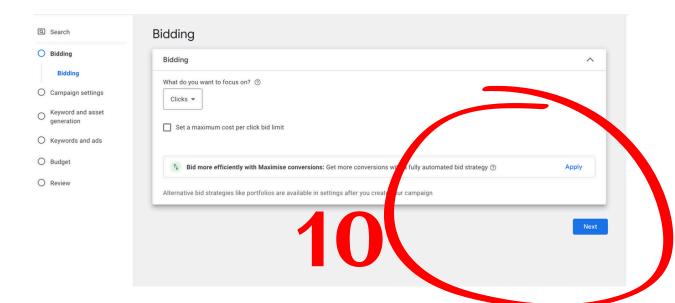
Summary: Display campaigns show visual ads across Google's extensive network of websites, apps, and videos. They are great for raising brand awareness, retargeting past visitors, or engaging potential customers with eye-catching ads while they browse online, even if they're not actively searching for your products.

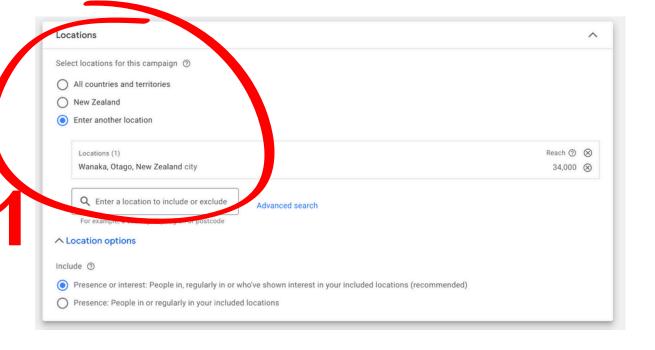
5. Shopping Campaigns

Summary: Shopping campaigns are tailored for eCommerce businesses, allowing you to showcase product images, prices, and other details directly in Google search results. This campaign type is effective for driving online sales by giving users a glimpse of your products before they even click through to your website.

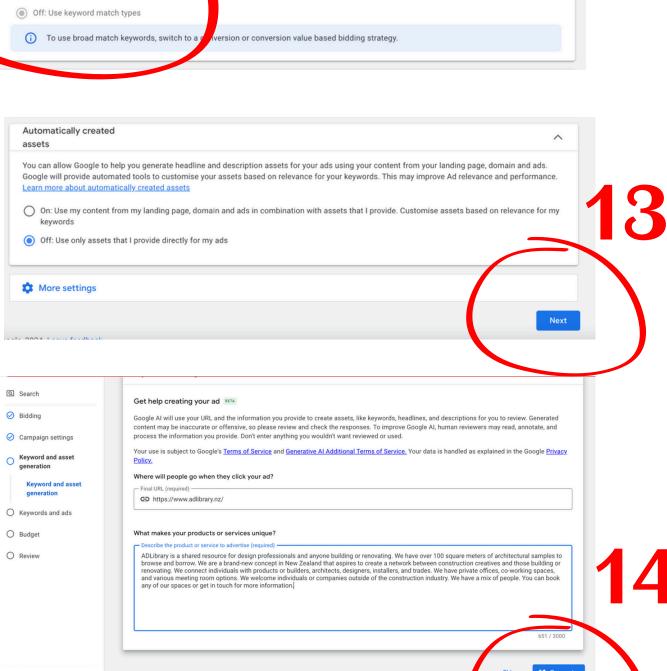
6. Video Campaigns

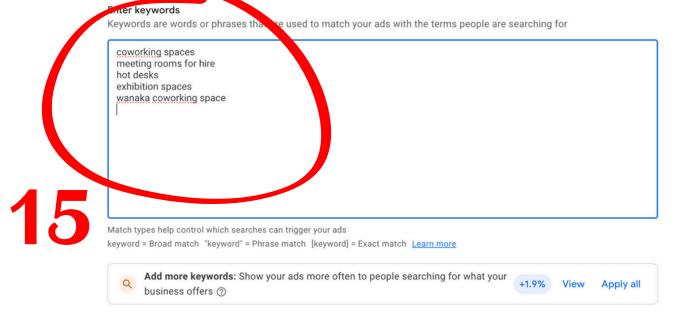
Summary: Video campaigns focus on reaching audiences on YouTube and other Google video partner sites. These campaigns are excellent for building brand awareness, telling your brand's story, or showcasing products through engaging video content, which can capture attention and leave a lasting impact.





Languages	^
Select the languages that your customers speak. ①	
Q Start typing or select a language	
English ×	
Audience segments Sen. Laudience segments to add to your cam	paign. 🗸
Broad match keyword	^
	. Using broad match keywords for your entire campaign ensures a more about broad match keywords
On: Use broad match keywords for your entire capaign	
Off: Use keyword match types	
To use broad match keywords, switch to a governion or conversion value ba	sed bidding strategy.

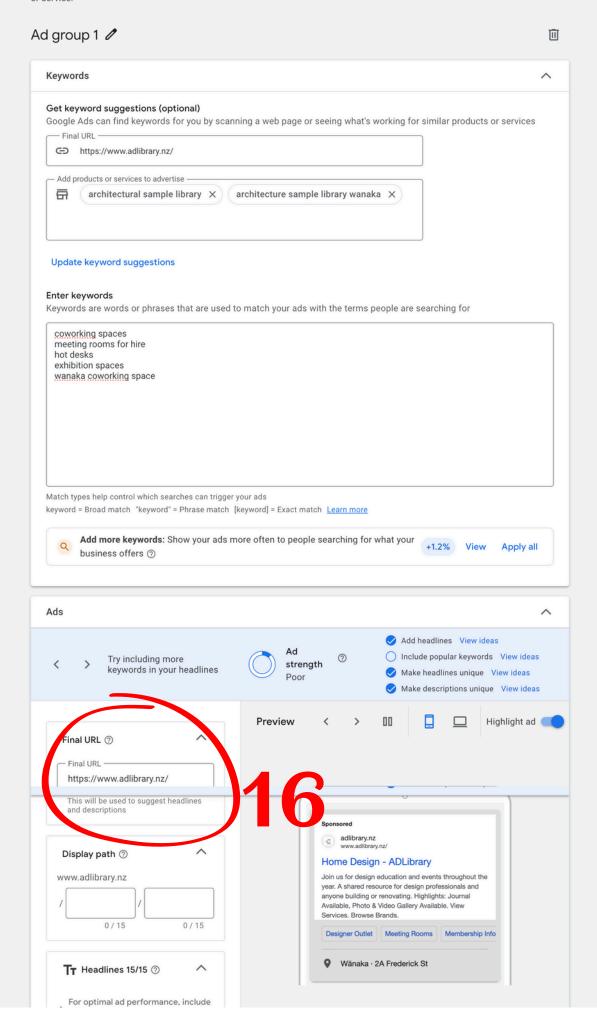




This is where you add keywords you identified through the keyword process

Keywords and ads

Ad groups help you organise your ads around a common theme. For the best results, focus your ads and keywords on one product or service



Add your website URL

For optimal ad performance, include these keywords in your headlines coworking spaces This preview shows potential ads assembled using your assets. No combinations are shown. Assets can be shown in any order, so make hot desks they make sense individually or in combination, and don't violate ou local law. Some shortening may also occur in some formats. You ca meeting rooms for hire certain text appears in your ad. Learn more More ideas > **ADLibrary** 9/30 Required App for Building Design Required 23 / 30 **Design Education** Required 16/30 Fill in your key word Architecture Design Library and service or 27 / 30 product offering as Design Professional separate statements. The more the better! 19/30 Home Design 11/30 We Are Open 11/30 Over 50 Brands Available 24/30 Browse & Borrow 15/30 100cam of Samples 17/30 Join Us For More Informatic

28 / 30

A Naw Canaant

We connect individuals with products or builders, architects, designers, and trades.

Required 84 / 90

A shared resource for design professionals and anyone building or renovating.

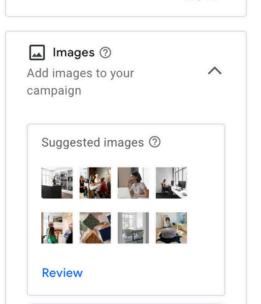
Required 77 / 90

Join us for design education and events throughout the year.

60 / 90

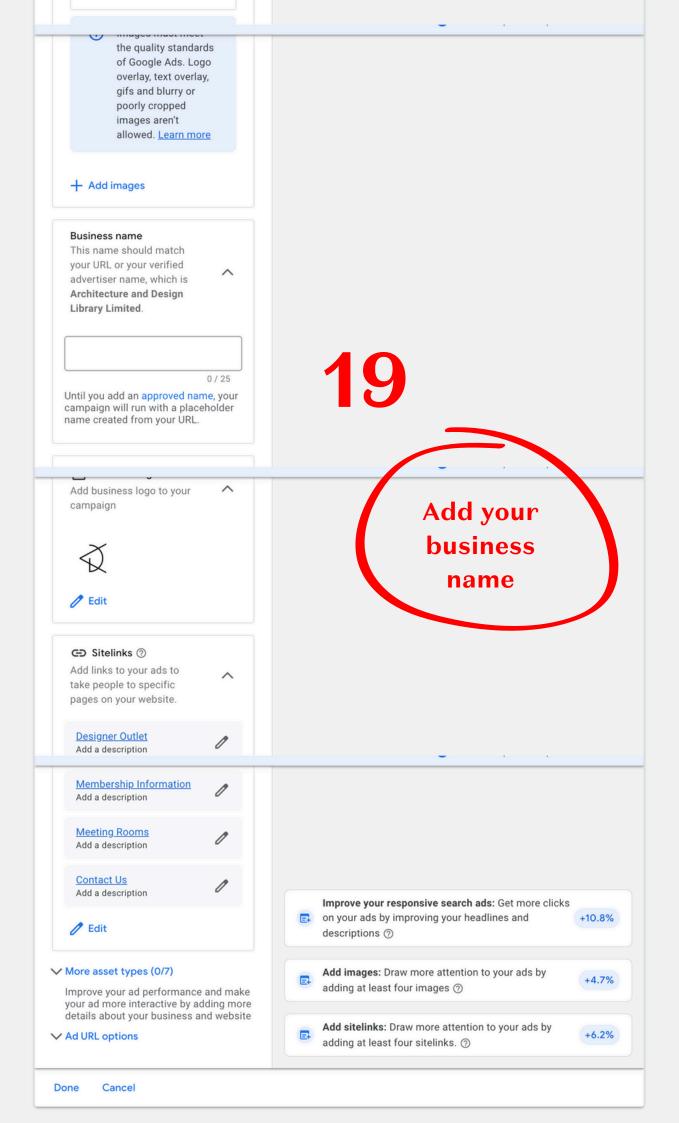
Whether it be for your own home or for a clients project/s.

59 / 90

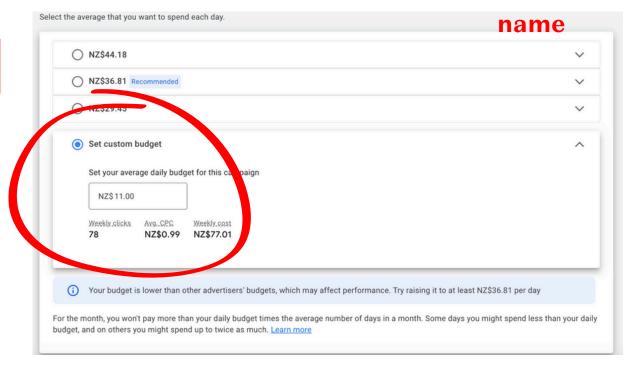


18

You only need to add two sections of text here, these should be complete statements rather than keywords

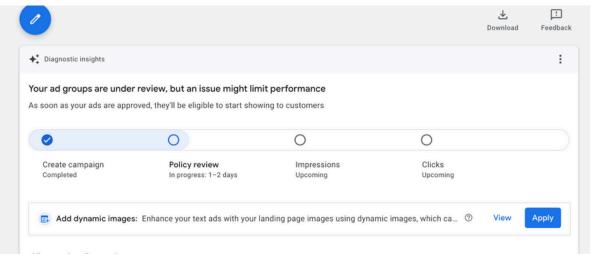


Add your business



We recommend \$11 daily budget to start your ads. When you see them performing as you expect, you can increase this investment if needed. Some regions around NZ can be sewn up for \$11 and further investment is better spent in separate campaigns rather than increasing investment in a single ad.

21



Your ad should be online within 12 hours. Usully sooner. Anything above 75% score is working well, there will always be recommendations from Google. Some of these are designed to get you to spend more so as long as you can see traffic and conversions at a rate you are happy with, dont feel pressured to increase the amount!!

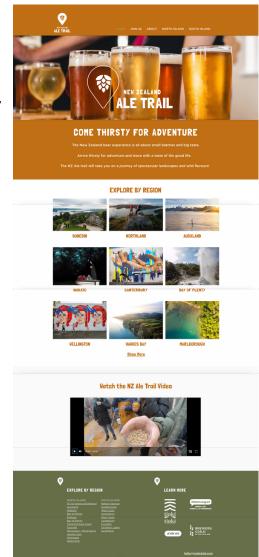
WEBSITE REVIEW

Using key words and our guidelines below, you can review your website for improved search rankings and user experience.

The amount of time people spend on your site is visible to Google, so ensuring when people get to your website they want to stay and look around is not only helpful for increasing the likelihood of conversions but will also contribute to your SEO.

By looking at your website page by page, from the meta data to the page names, headings, subheadings, images and copy you can start to identify the messaging needed to encourage more traffic, and to keep your site current!





GENERAL GUIDELINES FOR HOMEPAGE COPY

A well structured homepage is important for SEO.



1. Optimal Word Count:

 Aim for at least 300-500 words of highquality, relevant content. This length is typically sufficient to provide enough keyword-rich content for search engines to understand the page's purpose.

2. Balance Content and User Experience:

 While it's essential to include enough copy to help with SEO, ensure that the content is valuable, engaging, and easy to read for visitors. Avoid stuffing keywords or adding unnecessary filler text just to meet a word count.



CONTINUED... GUIDELINES

3. Key Elements to Include:

- Headline: A clear, compelling H1 heading that includes the primary keyword(s).
- Introduction: A brief introduction that outlines what your site or business is about.
- Key Messages: Highlight your main offerings, services, or products.
- Call to Actions (CTAs): Encourage users to take specific actions, such as contacting you, signing up, or purchasing.
- Testimonials or Reviews: Showcase social proof to build trust.
- Key Services/Products: Brief descriptions of your main services or products with links to dedicated pages for more details.
- Internal Links: Links to other important pages on your site to help users navigate and improve SEO.

4. Keyword Optimisation:

Incorporate your primary keywords
 naturally throughout the homepage copy.
 Use variations of these keywords and related
 terms to enhance relevance without keyword
 stuffing.

5. Multimedia Content:

 Supplement the text with relevant images, videos, infographics, and other multimedia content. Ensure these are optimised with alt text and relevant metadata.



CONTINUED... GUIDELINES

6. User Engagement:

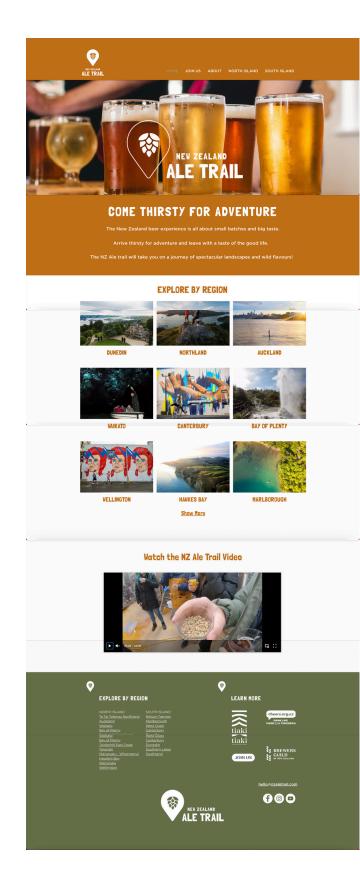
 Use engaging, concise, and wellstructured content to keep visitors on your page longer. This can help reduce bounce rates and improve overall SEO performance.

Example Structure for a Homepage

- Headline (H1): Capture Attention with Primary Keyword
- Introduction Paragraph: Brief overview (50-100 words)
- Section 1: Unique Selling Points (USPs)
 (H2): Highlight Key Features/Benefits
 (100-150 words)
- Section 2: Key Services/Products (H2): Brief Descriptions with Links (100-200 words)
- Section 3: Testimonials/Reviews (H2):
 Showcase Social Proof (50-100 words)
- Section 4: About Us/Our Mission (H2):
 Short Introduction to Your Business (100-150 words)
- Call to Action (H2): Encourage User Interaction (50-100 words)

Final Word Count: Approximately 500-900 words.

By providing a balanced and well-structured homepage with clear, concise, and keyword-optimised content, you can effectively improve your SEO while also engaging and informing your visitors.



HOW TO USE GOOGLE ANALYTICS



Go to https://analytics.google.com/analytics/web/
Click 'Start measuring'

It will take you through a series of prompts to install Google Analytics, you will need a Gmail hosted email address. We have created a guide for installation on WIX and Shopify sites and included a link on the final page of this pack.

Google Analytics:

This is a game changer! Knowing where you are getting traffic from, and making sure each source is green will help you achieve your sales and traffic targets! It will also provide a lot of data which can be used if you do have some more troublesome issues with your website.

The main things we look at are:

- Traffic Acquisition
- Views by page path and screen Pages and screens
- · Overall traffic and time on site

Set up your dashboard for reporting on Traffic Acquisition

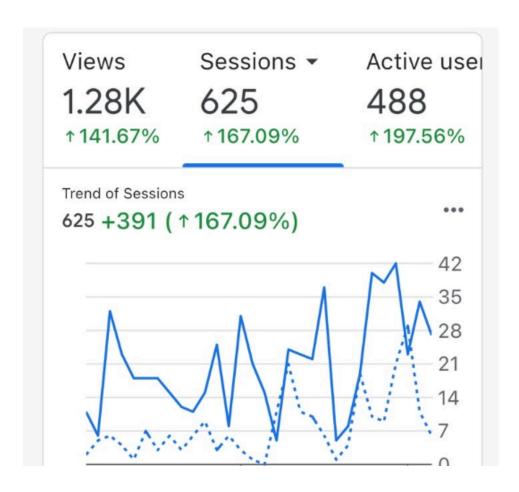
- 1. Click on the left hand menu
- 2. Select Life Cycle then click on Acquisition
- 3. Scroll across from Acquisition overview to Traffic Acquisition
- 4.Once on the Traffic Acquisition click the three little dots in the top right hand of reporting panel
- 5. Select save to dashboard



Set up your dashboard for reporting on Pages and screens

- 1. Click on the left hand menu
- 2. Select Life Cycle then click on Engagement
- 3. Scroll across from Engagement overview to Pages and Screens
- 4. Once on the Pages and Screens click the three little dots in the top right hand of reporting panel
- 5. Select save to dashboard

Once your dashboard is set up, you will use the dashboard and home screen (below) to try and ensure your numbers are green. If you think about it month on month, and you are monitoring it daily, or weekly, you have plenty of opportunity to increase the activity to a stage where the month out performs the last.



The main information you want to gather, and to monitor the information that helps drive growth you will want to understand the following data:

- Sessions by first user source
- Views by Page title and class
- Total views, sessions and active users
- Engaged sessions by source

Clients should add Google Analytics to their phones so they can monitor these stats on a daily or weekly basis to increase the overall monthly numbers.

We know that expecting constant month on month traffic is not sustainable long term, but for most of the users of this pack (and anyone getting less that 100 views each week) it is possible to achieve constant growth until you get to a level that is sustainable for the available time you have for contributing to your marketing. Expecting to generate 1000 – 2000 users each month from a consistent approach to your marketing is completely reasonable and if you have a consistent approach to your marketing efforts.

Websites should convert between 1 and 5%, we say that 3% is acceptable. This means that for every 1000 users you send, you should aim for 30 sales. Work backwards from what that looks like from a revenue perspective and that should motivate you to run the test and see what is achievable for your website.

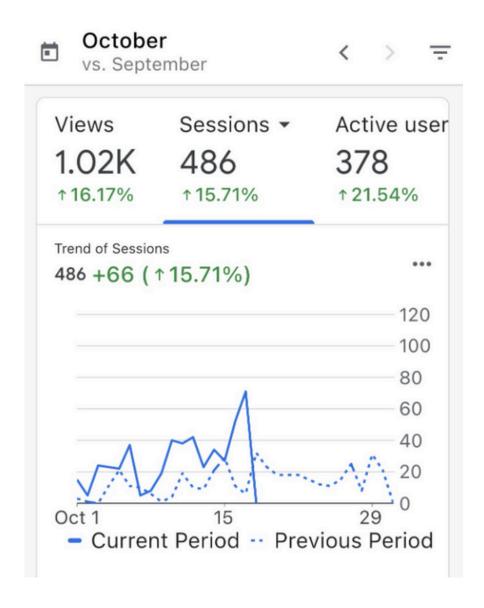
For our larger clients, they often get thousands of visitors just from organic sources (free traffic)! While we have a strong focus on social media, monitoring analytics helps you ensure traffic from all sources contributes to a healthy amount of website activity.

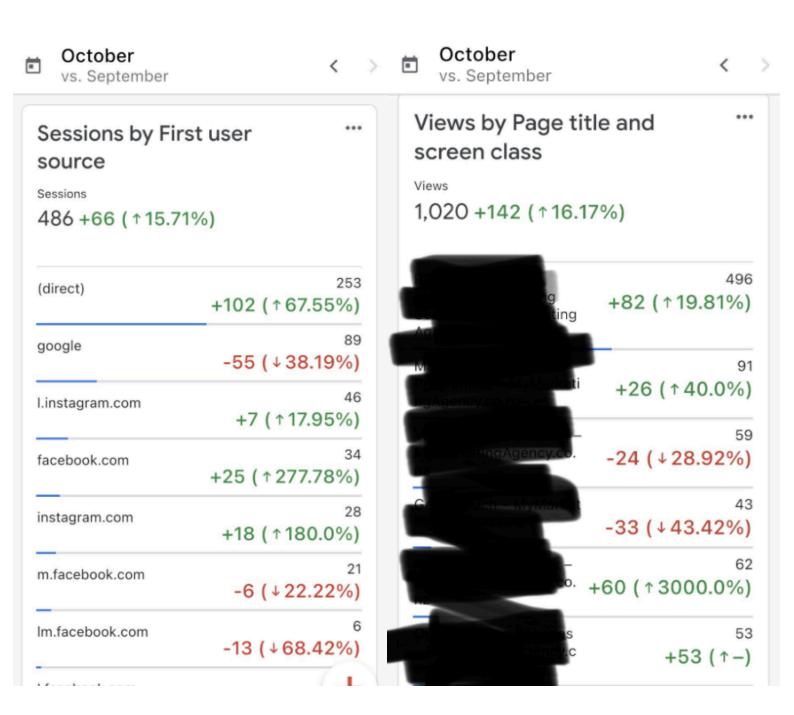
BREAKING IT DOWN & GETTING THE RESULTS

The Report Template Below combines data from Google Analytics, your Meta platform and your website sales data.

Marketing Performance Report Template

This data is good to monitor on your phone regularly. Red alerts you to opportunities for improvement.



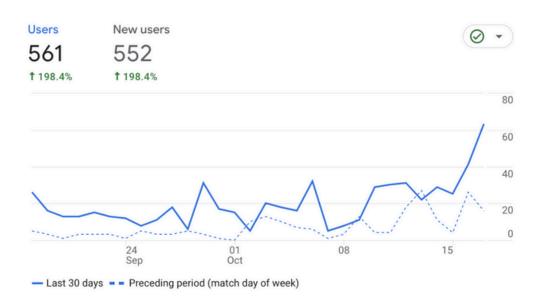


When reviewing the results, compare the campaign period with previous period (month, week, year).

The Journey

Users: 561

(To view this go to Analytics, and on the left hand dashboard select Reports > Aquisition > Overview)



1. Viewing the Product pages:

On the left hand dashboard under reports click on Engagement > Pages and screen titles.

Once on the page, scroll down until you see the list of pages, then search Products to give you the total product views (write products into the search bar and press enter to give you the total number.)



Product Views: 93 (can also apply to lead form or service page views)

Divide the number of product page views by total views, and product page users by total users.

E.g. 93 divided by 561 people = 16% of users navigating to products.

2. Conversion from Product Page to add to cart Where you have written products, change it to cart.



Views: 2

Divide the cart views by the total people on the product page. E.g. 2 divided by 96 = 2.1% of product views result in add to cart activity.

3. Checkouts

Where you have written cart, change it to 'thank'.

Q thank			
Page path and screen class ▼ +	↓ Views	Users	Views per user
	1 0.07% of total	1 0.18% of total	1.00 Avg -61.71%
1 /checkout/thank_you	1	1	1.00

Views: 1

Divide the total sales by:

- The number of total users
- The number of people who view the products
- The number of people who add to cart

E.g.

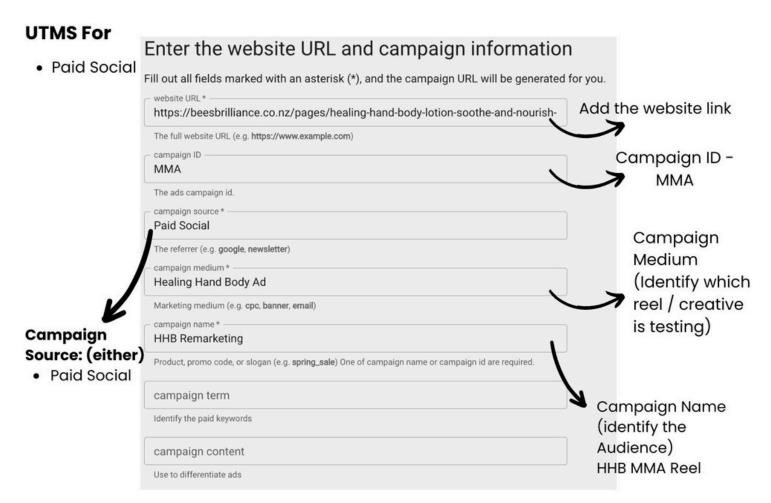
- 1 sale divided by 561 total users is 0.01%
- 1 sale divided by the 93 product views is 1%
- 1 sale divided by the 2 people who added to cart is 50%

This data should be saved in a spreadsheet so you can repeat the process monthly and increase the rate of conversions, and also to understand where you are better to send users to on your website. If you know that you have a high likelihood of getting people to add to cart when viewing the product as opposed to the homepage, the product links should be incorporated more into your marketing activity. Links in stories and emails etc.

UTM TRACKING

This is the Google UTM Builder: https://ga-dev-tools.google/campaign-url-builder/

To be able to track your data correctly, it's good to include relevant details into your UTM campaign, such as the platform the content will post to, the date the content will be posted, and the main topic of the content. You need to fill out your campaign in all the required fields.



UTM TRACKING

UTMS For

- Google CPC
- Email
- Organic Social -(although most do not use UTMs)
- Story
- Any referrers (pricespy)

Campaign Source: (either)

- Google CPC
- Email
- Organic Social
- Story
- Any referrers (pricespy)

